

## Notice Informing Individuals About Nondiscrimination and Accessibility Requirements

Hillcrest complies with applicable Federal civil rights laws and does not discriminate on the basis of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including pregnancy or related conditions, sexual orientation, gender identity, and sex stereotypes). Hillcrest does not exclude people or treat them differently because of race, color, national origin (including limited English proficiency and primary language), age, disability, or sex (including pregnancy or related conditions, sexual orientation, gender identity and sex stereotypes).

Hillcrest provides the following, free of charge:

- Aids and services to people with disabilities to communicate effectively with us, such as:
  - Qualified sign language interpreters
  - Written information in other formats (large print, audio, accessible electronic formats, and other formats)
- Language services to people whose primary language is not English, such as:
  - Qualified interpreters
  - Information translated into other languages

If you need these services, contact us at (812) 428-0698.

Hillcrest has adopted a grievance policy that is available upon request. If you believe that Hillcrest has failed to provide these services or discriminated in another way, you can file a grievance with:

Civil Rights Coordinator 415 Mulberry Street, Evansville, IN 47713 (812) 436-4286 or toll-free (833) 296-7529

Fax: (812) 422-7558 Email: Compliance@hillcrestevv.org

Hillcrest Website: https://www.hillcrestevv.org

You can file a grievance in person or by mail, fax, or email. If you need help filing a grievance, our Civil Rights Coordinator, is available to help you.

You can also file a civil rights complaint with the U.S. Department of Health and Human Services, Office for Civil Rights, electronically through the Office for Civil Rights Complaint Portal, available at https://ocrportal.hhs.gov/ocr/portal/lobby.jsf, or by mail or phone at:

U.S. Department of Health and Human Services 200 Independence Avenue, SW Room 509F, HHH Building Washington, D.C. 20201 1-800-368-1019, 800-537-7697 (TDD)

Complaint forms are available at https://www.hhs.gov/ocr/complaints/index.html.